

Management Plan 2014

DIRECTORATE-GENERAL FOR TRADE

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ACRONYMS

ACP:	Africa, Caribbean, Pacific
CETA:	Comprehensive Economic and Trade Agreement
DC:	Developing Countries
DCFTA:	Deep and Comprehensive Free Trade Agreement (trade chapter in Association Agreement)
DDA:	Doha Development Agenda
ECJ:	European Court of Justice
EP:	European Parliament
EAC:	East African Community
EPA:	European Partnership Agreement
ESA:	Eastern and Southern Africa
FTA:	Free Trade Agreement
GATS:	General Agreement on Trade in Services
GPA:	Government Procurement Agreement (WTO)
GSP:	Generalised System of Preferences
GSP+:	Generalised System of Preferences (2014)
iEPA:	Interim European Partnership Agreement
ILO:	International Labour Organisation
ISDS:	Investor to State Dispute Settlement
IPPC:	International Plant Protection Convention
IPR:	Intellectual Property Rights
ITA:	Information and Technology Agreement
NTB:	Non-tariff barriers
OECD:	Organisation for Economic Co-operation and Development
OIE:	World Organisation for Animal Health/Organisation mondiale de la santé animale
PCA:	Partnership and Cooperation Agreement
SADC:	Southern African Development Community
SPS:	Sanitary and Phytosanitary ¹
STRI:	The Services Trade Restrictiveness Index
TBT:	Technical Barriers to Trade ²
TDI:	Trade Defence Instruments
TISA:	Trade in Services Agreement
TSD:	Trade and Sustainable Development
TTIP:	Transatlantic Trade and Investment Partnership
UNCTAD:	United Nations Conference on Trade and Development
WTO:	World Trade Organisation

¹ http://trade.ec.europa.eu/doclib/docs/2013/april/tradoc_150986.pdf

² http://trade.ec.europa.eu/doclib/docs/2013/april/tradoc_150987.pdf

1. MISSION STATEMENT

The European Commission's Directorate-General for Trade implements the EU's trade policy in order to help secure prosperity, solidarity and security in Europe and around the globe.

DG Trade contributes to shaping a trade environment that is good for European citizens and European business.

DG Trade is committed to liberalising world trade and fostering sustainable economic, social and environmental development, thereby boosting competitiveness, jobs and growth.

DG Trade has a full agenda: negotiating bilateral and multilateral trade agreements, ensuring that the rules we agree with other countries are actually applied, and working closely with the WTO and other multilateral institutions. This allows us to tackle international trade and trade barriers and unfair trade practices, backed up — where needed — by EU legislation. Our aim is to meet the challenges posed by globalisation and to ensure that as many people as possible can seize the opportunities it offers.

DG Trade covers all areas of activity from manufactured goods to services, intellectual property and investment. We ensure that European businesses can operate fairly in the EU and across the world and we are ready to make full use of our powers to tackle unfair competition, dumping and subsidisation.

DG Trade works closely with many other Commission departments — both those shaping our external agenda and those making sure the EU's internal market works — in order to deliver joined up, coherent policies that strengthen Europe's voice in the world and allow people to learn from our experience of integration.

The EU's success in Europe is inextricably bound to the success of our trading partners, both in the developed and developing world. As the EU's negotiator in most areas, DG Trade's success is equally dependent on its close working relationship with the European External Action Service (EEAS), other European institutions and with the Member States.

2. THIS YEAR'S CHALLENGES: PERSONAL MESSAGE BY JEAN-LUC DEMARTY, DIRECTOR GENERAL, DG TRADE

2014 will be a year of transition for the European Union and its institutions, with parliamentary elections in May followed by a new Commission nominated over the course of the summer.

That means, as president Barroso outlined in his State of the Union address in September, that the Commission's main objective for the first half of the year is to complete the broad range of legislative dossiers currently on the table.

As DG Trade seeks to implement our two general objectives — driving growth by improving trade conditions for European companies and fostering sustainable development around the world — we need to bear that context in mind.

Accordingly, we seek to make as much progress as possible on proposals like the modernisation of trade defence instruments, the international procurement instrument, financial responsibility in investment disputes and enforcement of trade rules through dispute settlement. We will also need to make speedy progress on our planned initiative on the responsible sourcing of raw materials and continue to work on our review of export controls policy.

2014 will furthermore require us to look towards developing a new trade policy platform for the next Commission.

At the same time, the bulk of our work is naturally on the negotiation of future trade agreements and the implementation of existing ones, as well as the enforcement of trade rules more broadly. It is essential that this work continues next year. "We must pursue our active and assertive trade agenda," as the President also noted in his address.

Under our first objective of improving trade conditions, the negotiation attracting the most political and media attention right now is the Transatlantic Trade and Investment Partnership with the United States. That is understandable, given its scale and scope. DG Trade will have a great deal of work to do on the negotiation in 2014, as we will be getting deep into the complex substance of the talks.

However, eventhough TTIP will certainly require particular attention, we must be very careful to ensure that it does not obstruct the smooth flow of our wider agenda.

That means we have to continue to work hard on or finalise our big negotiations with developed countries like Japan. We will also have to continue to push forward our talks with emerging countries like Vietnam, Thailand, India, the Mercosur countries as well as with Morocco.

2014 will also see our work on investment move into new territory with the beginning of stand-alone investment negotiations with China. We will also need to keep working in the Council on our proposal to launch such negotiations with Myanmar.

On the multilateral front, we very much support the agreement achieved at the ninth WTO Ministerial Conference in Bali, and will be looking into developing the post-Bali work programme. There will also be very important work to be done in the plurilateral negotiations on services and on information technology equipment, as well as preparations to launch a green goods iniative in the WTO.

Beyond negotiations, 2014 will also require a major focus on implementing existing deals and enforcing broader rules. Finalising agreements with Canada and Singapore will be high on the agenda, as will implementing the deals with Central America, Columbia and Peru. We will also monitor in particular the

compliance with rules in our bi-relations with South Korea, and will be following closely Russia's commitments to WTO rules.

We will also need to work hard on the area of market access using the full range of tools available including the WTO and bilateral dispute settlement mechanisms and the Market Access Strategy more broadly.

Finally for trade conditions, 2013 saw a huge public focus on trade defence, most strikingly in the case on Chinese solar panels. In 2014 trade defence will no doubt continue to be a key part of our strategy for defending the EU's interests in a globalised world.

2014 will also be a crucial year for our second general objective of sustainable development. With the autumn deadline for the expiry of the Market Access Regulation, the negotiations for Economic Partnership Agreements have taken on new urgency. Our aim for 2014 is to ratify and fully apply all existing EPA deals and conclude negotiations with all interested partners. We also hope to conclude the process of expanding the scope of the GSP+ scheme to a number of applicants.

As you can see,once again we have a packed agenda at a time of limited resources, which is why our key performance indicators are so important.

If we can achieve these goals, 2014 has the potential to be a very productive year for DG Trade.

Key Policy Performance Indicators

KPI 1 Impact indicator 1 (linked to general objective 1): Value or percentage of EU trade covered by zero or preferential duties

KPI 2 Impact indicator 4 EU (linked to general objective 1): Level of EU investment in third countries and third country investment into the EU

KPI 3 Impact indicator 1 (linked to general objective 2): Value or diversification of preferential imports from developing countries (incl. ACP countries) into the EU (GSP, FTAs, EPAs)

KPI 4 Result indicator 1 (linked to specific objective 4): Preference utilisation rates of agreements provisionally applied or entered into force (Extent to which operators use the EU preferential agreements)

Key Internal Control Performance Indicator

KPI 5 Percentage of payment files executed within legal deadlines.

3. GENERAL OBJECTIVES OF THE POLICY AREA WITH A MULTI-ANNUAL PERSPECTIVE

The European Union was the world's biggest trading entity in 2012, accounting for 16.4 % of global imports and exports of goods and commercial services. It is the largest exporter, with sales to the rest of the world reaching a total of \in 2.3 trillion in 2012 i.e. approximately 18.1 % of EU GDP. In 2012, the EU was also the second biggest global investor (\in 170.6 bn) and the largest destination for foreign direct investment flows (\in 158.5 bn).

Trade and investment policies have a key role to play in contributing to the Europe 2020 objectives of smart, inclusive and sustainable growth. In the communication 'Trade, Growth and World Affairs: trade policy as a core component of the EU's 2020 strategy' adopted on 9 November 2010³, we set out our priority areas and actions to respond to this challenge. The Commission contribution to the February 2013 European Council on trade updated this approach by setting our the new challenges and priorities of EU trade policy⁴.

Free trade among its Member States underpinned the successful launch nearly 60 years ago of the European Union. European countries were among the founding members of the modern international system of trade rules. This system, which has grown into the network of agreements and obligations overseen by the World Trade Organisation (WTO), helps ensure that trade is open, predictable, transparent and fair. Over the years, the EU has been — and remains — a leading player in efforts to liberalise world trade for the mutual benefit of rich and poor countries alike. Member States of the European Union have a common commercial policy towards non-member countries, and the European Commission (through DG Trade) has the task of carrying out that policy in line with the objectives set out in Article 207 of the Treaty on the Functioning of the EU (TFEU).

Against this background, the twin general objectives of DG Trade in pursuit of its mission are as follows:

General objective 1

Contribute to European smart, inclusive and sustainable growth by ensuring the best trade conditions and opportunities for EU operators, workers and consumers

The Commission aims at ensuring the best competitive conditions and opportunities for European firms, in order to make a substantial contribution to the growth and the competitiveness of the European economy.

External economic relations have a crucial role to play in the EU's jobs and growth agenda. Boosting trade is one of the few means to bolster economic growth without drawing on severely constrained public finances. Robust external demand is one of the main source of growth for the moment, as domestic demand components (public or private) remain weak. In fact, the contribution of trade to GDP in 2012 (+ 0.7 percentage points) enabled the EU economy to avoid falling back into recession that year, as the contribution of domestic demand and inventories is expected to be negative (– 0.4 and – 0.3 points respectively). The contribution of external demand to economic growth is bound to increase in future, as 90 % of global economic growth by 2015 is expected to be generated outside Europe. To be sustainable, economic recovery will therefore need to be consolidated by stronger links with the new global growth centres. In parallel with other initiatives taken in the framework of the Europe 2020 strategy, this means leveraging the EU's trade policy by continuing to implement our strategy of reciprocal market opening.

More trade also benefits growth via the supply side of the economy. Trade liberalisation is a major structural reform in itself, creating new opportunities for innovation and stronger productivity growth. Long-term

³ COM(2010)612, available at: http://ec.europa.eu/trade/trade-growth-and-jobs/

⁴ http://trade.ec.europa.eu/doclib/docs/2013/april/tradoc_151052.pdf

evidence from EU countries shows that a 1 % increase in the openness of the economy leads to an increase of 0.6 % in labour productivity. Therefore deep and comprehensive, truly transformative agreements with our largest trading partners can be powerful catalysts for economic change.

EU-US TTIP

An independent study by the Centre for Economic Policy Research, London⁵ shows that a fully implemented Trans-Atlantic Trade and Investment Agreement with the US could result in economic gains to the EU of \in 119 billion a year, corresponding to 0.5 % of the GDP, once the agreement is fully implemented [estimated timing 2027].

Negotiations with US were launched in 2013. Three negotiation rounds were held in 2013.

EU-Japan FTA

The Impact Assessment Report of July 2012 on EU-Japan trade relations⁶ shows that concluding a free trade agreement with Japan, could result in an increase of the EU's economy by 0.34 % of its GDP.

Negotiations with Japan were launched in 2013. Three negotiation rounds were held in 2013.

By operating on both supply and demand at the same time, the leveraging of trade policy is a condition for the success and sustainability of any recovery strategy. It is an essential complement to other internal EU instruments such as industrial policy tools or financing instruments for investment. It is essential for jobs as well. About 30 million jobs in the EU, or more than 10 % of the total workforce, depend on sales to the rest of the world, an increase of almost 50 % since 1995.

- General objective 2

Foster sustainable economic, social and environmental development, in particular for developing countries

The European Union is committed to pursuing a strong trade policy that not only boosts economic growth and creates jobs in Europe, but which also contributes to a greener, more sustainable economy and which actively helps people around the world to move out of poverty.

Trade policy can be used to reinforce other important international priorities such as: supporting the fight to protect our environment and reversing global warming; promoting decent work for all and supporting improvements in working conditions for workers worldwide and ensuring high standards of health and safety for the products we buy and sell while supporting developing countries (especially the Africa, Caribbean, Pacific region) to meet these standards.

Sustainable development is integrated in our trade policy at all levels — in the EU's trade preferences for developing countries, in bilateral agreements and in the WTO Doha Development Agenda. Recent and ongoing bilateral trade negotiations include specific provisions on sustainable development covering labour rights, environmental protection standards and promoting civil society involvement. Sustainable, secure and affordable access to raw materials is another important element, which is vital for industrial competitiveness in the EU.

Moreover, Europe has opened its markets fully to all imports from the world's poorest countries and it works actively to help developing countries build the capacity to take advantage of trade. In this context, the Economic Partnership Agreements (EPA) negotiated in the ACP (Africa Caribbean and Pacific) region have an overarching development objective.

⁵ http://trade.ec.europa.eu/doclib/docs/2013/march/tradoc_150737.pdf

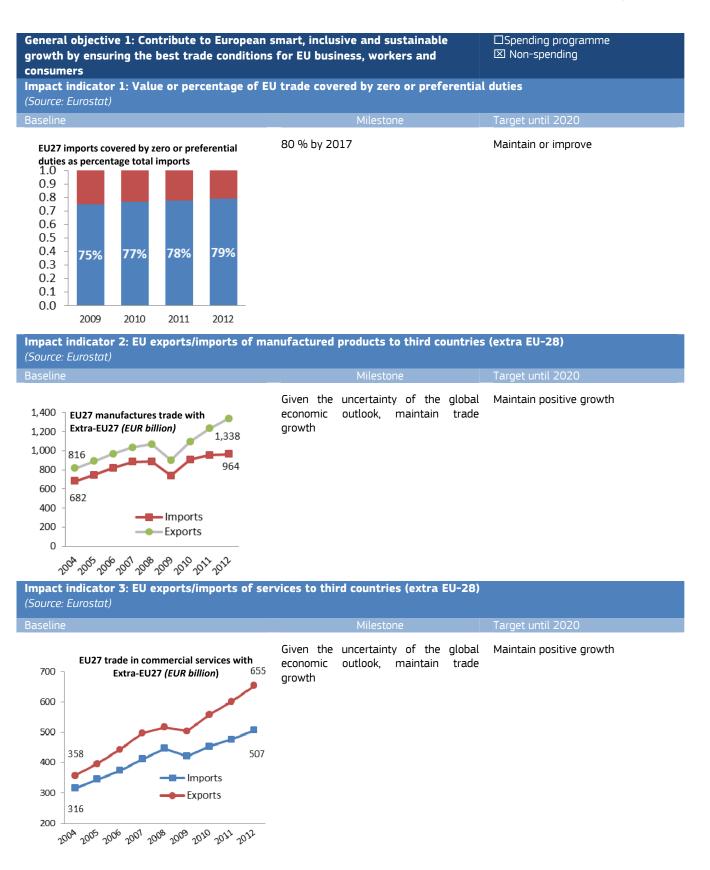
⁶ http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=SWD:2012:0209:FIN:EN:PDF

Measurement of results through indicators

To assess the outcome of our work we use different impact and result indicators that represent the best approximation possible.

These indicators are, however, not only dependant on our efforts but are also influenced by other broader factors (e.g. socio-economic changes, political priorities, third party engagement, etc.). It is, therefore, important that the results are interpreted in this context and with the following caveats in mind:

- With respect to objectives and indicators referring to the conclusion of an agreement, DG Trade often only has a limited control in these matters. Negotiations are a two way process and often need to take account of a wider political context. Furthermore, we cannot predict with absolute certainty the number of negotiating opportunities or trade disputes that may arise throughout the following year.
- Most impact indicators related to (long-term) general objectives will only become relevant if used over time, since we face a time-gap between the conclusion of an agreement and its practical impact on day-to-day business (and related trade flows). Moreover it is not the measurement of these impact indicators as such but their comparative analysis over time which will prove to be most useful.
- Long-term changes in aggregated economic metrics depend on the overall economic climate and are therefore only partially due to the achievements of the EU's trade policy; a policy which creates opportunities, but depends on people and businesses to put them into real trade flows.

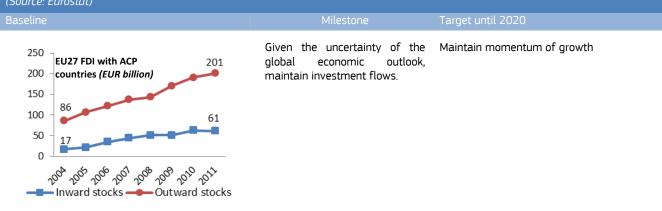


	Impact indicator 4: Level of EU investment in third countries and third country investment into the EU (Source: Eurostat)				
Baseline		Milestone	Target until 2020		
5,000 -	EU27 FDI with Extra-EU27 5,207 (EUR billion)	Given the uncertainty of the global economic outlook, maintain investment flows	Positive growth reducing negative impact of the global economic slowdown		
4,000 -	3,947				
2,000 - •	Inward stocks				
1,000 - 1,6	512 Outward stocks	i			

General objective 2: Foster sustainable economic, social and environmental □Spending programme development in particular for developing countries (DC)⁷ ⊠ Non-spending Impact indicator 1: Value or diversification of preferential imports from ACP countries into the EU (Source: DG Trade/Eurostat COMEXT) Milestone Given the uncertainty of the Growing and increasingly diversified EU27 imports from ACP countries global imports from developing economic outlook, preferential (EUR billion) maintain trade growth countries to the EU 45.3 54.4 61.0 63.1 78.2 57.7 66.6 89.9 98.1 2004 2005 2006 2007 2008 2009 2010 2011 2012 Source: Eurostat COMEXT 13 EU27 imports 2012 from ACP by region (EUR million) Caribbean 4,326 West Africa 42,304 Pacific 1,309 Central Africa 11,637 SADC 33,634 EAC

Impact indicator 2: Level of investment flows between the EU and ACP countries (Source: Eurostat)

ESA 2,205 3,842



⁷ This applies primarily to ACP countries (Africa, Caribbean, Pacific region) and not to advanced or emerging economies such as Brazil, Russia, India, China and South Korea.

4. ABB ACTIVITIES RELATED TO THE POLICY AREA "TRADE POLICY"

The trade policy pursued by DG Trade is one of the principal components of the EU's external economic relations. It aims to promote the economic and political interests of the EU on a multilateral, bilateral and sectoral level. In pursuit of this goal, the EU follows a policy of trade liberalisation, a strategy that rests on the belief that gradual and progressive elimination of barriers to trade and investment — so long as it is supported by enforceable rules — is in the best interests of Europe and of the world. It is also ready to tackle unfair trade practices by others and to use its trade defence instruments to address them. This policy is, however, not a "one-size fits all" policy and so the policy is tailored to the specific situation of its partners, including that of developing countries.

The following specific, medium-term objectives identify the effects we seek to achieve for the benefit of wider society, but in particular for Member States, consumers, businesses and civil society. The result indicators shown aim to measure the direct effect on the target population of the pursuit of the action taken.

		ABB acti	vity: Trade Policy		
	nancial resources		Human resources		
Operational expenditure	Administrative expenditure	Total	Establishment plan posts	Estimates of external personnel (in FTEs)	Total
	(managed by the service)				
Budget line 20 02 01: 11 M€	4.3 M€* (excluding	19.8 M€	474	154	628**
Budget line: 20 02 03 4.5 M€	external staff)				

* This figure covers both Trade Policy ABB activity and Policy Strategy and Coordination as well as Administrative Support.

** These figures include postings in delegation (79 establishment plan posts and 121 external personnel).

Relevant general objective(s): Contribute to European smart, inclusive and sustainable growth by ensuring the best trade conditions for EU business, workers and consumers					
SPECIFIC OBJECTIVE 1 (Multilateral trade) Contribute to European smart, inclusive and sustainable growth by ensuring the best Spending programme trade conditions and opportunities for EU operators, workers and consumers in negotiating agreements at a multilateral level Non-spending					
Examples of figures of 2013 ⁸ : Argentina: 31.8 Brazil: 30.8 China: 9.1 India: 34.5 Russia: 7.2 Australia: 11 Japan: 2.6 US: 3.3 (EU: 3.9)	applied tariffs to lev EU in particular for in as, to the extent pos and important emerg	al reduction of bound and els comparable to those of the ndustrialised countries as well sible, for the most advanced ging economies, and a in other developing countries			
Baseline	Target				
GATS negotiations started in 1995. Due to impossibility to engage all partners, TISA ¹⁰ negotiations started in 2013 with a reduced number of partners. The Services Trade Restrictiveness Index (STRI) ¹¹ of the World Bank gives a broad indication of the level of	Developed Countries autonomous level of	from non-LDC (Least) WTO members close to their [•] trade liberalisation. nd enhance existing GATS			
openess of major economies for a number of services sectors: Brazil: 22.5 China: 36.6 Russia: 25.7 India: 65.7 Thaliand: 48 Indonesia: 50 Vietnam: 41.5 The maximum restriction is 100, this means that 0 is a market which is completely open					
	workers and consumers SPECIFIC OBJECTIVE 1 (Multilate Inclusive and sustainable growth by ities for EU operators, workers a cilateral level Baseline Examples of figures of 2013 ⁸ : Argentina: 31.8 Brazil: 30.8 China: 9.1 India: 34.5 Russia: 7.2 Australia: 11 Japan: 2.6 US: 3.3 (EU: 3.9) Baseline GATS negotiations started in 1995. Due to impossibility to engage all partners, TISA ¹⁰ negotiations started in 2013 with a reduced number of partners. The Services Trade Restrictiveness Index (STRI) ¹¹ of the World Bank gives a broad indication of the level of openess of major economies for a number of services sectors: Brazil: 22.5 China: 36.6 Russia: 25.7 India: 65.7 Thaliand: 48 Indonesia: 50 Vietnam: 41.5 The maximum restriction is 100, this	workers and consumersSPECIFIC OBJECTIVE 1 (Multilateral trade)nclusive and sustainable growth by ensuring the best ities for EU operators, workers and consumers in cilateral levelBaselineTargetExamples of figures of 20138: Argentina: 31.8 Brazil: 30.8 China: 9.1 India: 34.5 Russia: 7.2 Australia: 11 Japan: 2.6 US: 3.3 (EU: 3.9)For NAMA: Substanti applied tariffs to lev EU in particular for in as, to the extent pos and important emerging significant reduction which are not LDCs.BaselineTargetGATS negotiations started in 1995. Due to impossibility to engage all partners, TISA ¹⁰ negotiations started in 2013 with a reduced number of partners.Bring commitments Develop de Countries autonomous level of Develop new rules a rules.The Services Trade Restrictiveness Index (STRI) ¹¹ of the World Bank gives a broad indication of the level of openess of major economies for a number of services sectors:Brazil: 22.5 China: 36.6 Russia: 25.7 India: 65.7 Thaliand: 48 Indonesia: 50 Vietnam: 41.5Vietnam: 41.5 The maximum restriction is 100, this means that 0 is a market which is			

⁸ For remaining figures, please refer to: http://www.wto.org/english/res_e/booksp_e/tariff_profiles13_e.pdf

⁹ http://iresearch.worldbank.org/ServiceTrade/

¹⁰ Trade in Services Agreement

¹¹ The World Bank STRI covers the following sectors: Financial (insurance and banking), Telecommunications, Transports (except inland waters), Professional (auditing, accounting, legal), Retail services. Moreover, mode 2 is not covered.

indicator	target
State-of-play of the Agreement on Trade	Finalise agreement on Trade Facilitation by 2015.
State-of-play of the Work	Finalised draft of Work Programme by end of 2014.
the DDA	Continue work over the period 2014-2015.
The state of play of the review process.	Annual revision.
Coverage by ITA	Coverage: products of significant export interest for the EU whilst providing for an adequate treatment for the most sensitive products for the EU
State-of-play of the negotiation process	Depending on political will, conclude agreement in 2014.
State-of-play of negotiation process	Advance negotiations, in particular with regard to various chapters on rules (financial services, ICT, maritime services, domestic regulations) and market access commitments.
	Include as many partners as possible, in particular emerging economies.
Iniatiation of a green goods iniative in the WTO	Q1 2014
Council decision	Q1 2014
State-of-play of negotiation process	Conclude at the WTO Ministerial Conference in 2015
Accession of countries	Q3 and Q4 2014
Representation of EU interests in TPR meetings	16 TPR meetings are scheduled in 2014.
-	State-of-play of the Agreement on Trade Facilitation. State-of-play of the Work Programme on the rest of the DDA The state of play of the review process. Coverage by ITA State-of-play of the negotiation process State-of-play of negotiation process Iniatiation of a green goods iniative in the WTO Council decision State-of-play of negotiation process

Funding of the outcome of MC9 relating to Trade Facilitation

Relevant general objective(s): Contribute to European smart, inclusive and sustainable growth by ensuring the best trade conditions for EU businesses, workers and consumers

SPECIFIC OBJECTIVE 2 (Bilateral trade negotiations)

Contribute to European smart, inclusive and sustainable growth by ensuring the best trade conditions and opportunities for EU businesses, workers and consumers in negotiating agreements at a bilateral level

□ Spending programme

⊠ Non-spending

Result indicator 1	Baseline	Target
Number of on-going ¹² trade and investment negotiations with	Situation at the end of 2013:	Continue and conclude negotiations for FTAs with some of our main trading
countries/regions outside the EU (including	16 ¹⁴ on-going negotiations at different	partners with a special focus on US,
Free Trade Agreements — FTA but excluding Economic Partnership	stages with countries/regions in the world.	Japan, Vietnam, Canada and Mercosur for the year 2014.
Agreements (EPA) with ACP countries) ¹³	Ukraine DCFTA	
Source: DG Trade	Singapore FTA	
Source. Do Huue	Canada CETA	
	Moldova DCFTA	
	Georgia DCFTA	
	Armenia DCFTA ¹⁵	
	Vietnam FTA	
	Thailand FTA	
	Malaysia FTA	
	Japan FTA	
	United States TTIP	
	Morocco DCFTA	
	Mercosur	
	India FTA	
	China investment agreement	
	Russia New Agreement	
	Kazakhstan PCA	
	Azerbaijan PCA	

¹² "On-going trade negotiations" are here identified as negotiations from the point of launch of negotiations to provisional application of the agreement.

¹³ DG Trade is negotiating a new generation of comprehensive international free trade agreements. We generally try to negotiate chapters with provisions on market access for goods, technical barriers to trade, services, investment, investor-to-state dispute settlement, procurement, IPR, sustainable development and state-to-state dispute settlement with our trade negotiation partners.

¹⁴ Trade negotiations with Libya and the Gulf Cooperation Council are currently on hold.

¹⁵ Technical conclusion reached after 6 rounds. However, Armenia's decision to join the Euroasian Customs Union means that the Europan Commission will not propose signature and conclusion of the agreement with the EU.

Main outputs in 2014 — Specific objective 2		
Description	indicator	target
The EU will continue the process started in 2007 to deepen its bilateral trade relations with a wide range of partners. However, particular attention will be focused on the relations with some of the biggest — US, China and Japan. In this context China and Russia presents a major challenge for the EU's trade policy. One element in our relationships will be the possibility to enhance regulatory dialogue with all these partners to tackle non-tariff barriers and improve market access and conditions for European business.		
We are seeking to make agreements as comprehensive as possible. In particular, we are negotiating the inclusion of chapers of high growth and sustainability potential, whilst assuring the necessary legal security. To this end we try to include provisions for an effective state-to-state dispute settlement as well as an effective investor state dispute settlement (ISDS) in agreements which include investment protection provisions and in free-standing investment protection provisions.		
All negotiations are supported by general legal advice including legal scrubbing and assistance in the process of ratification.		
The following outputs relate to concluded bilateral deals or those close to conclusion:		
Ukraine DCFTA: Adoption in COREPER on 23/09/2013 of the Commission's proposal for a decision on the signature and provisional application of the EU-Ukraine Association Agreement. The agreement has not been signed in the Vilnius Summit as expected		
Georgia DCFTA: Technical conclusion after 7 rounds — Initialling 28/11/2013 — legal scrubbing on-going	Technical preparation (translation, Council decision) for the signature	Signature Q3 2014
Moldova DCFTA: Technical conclusion after 7 rounds — Initialling 28/11/2013 legal scrubbing on-going	Technical preparation (translation, Council decision) for the signature	Signature Q3 2014
Canada CETA: Negotiation directives adopted in April 2009 — Political	Legal scrubbing	
agreement on the key CETA elements on 18/10/2013. Technical discussions ongoing to finalise the legal text of the agreement by early	Initialling	Q3 2014
2014.	Council Decision on signature and provisional application	2015
Singapore Free Trade Agreement: Negotiation directives (ASEAN) adopted in April 2007 — Political agreement reached in December 2012. Legal scrubbing finalised. Initialled in September 2013.		
Following the conclusion of negotiations of the FTA and completion of negotiations on investment protection, we will work towards producing	Council Decision on signature and provisional application	Q3 2014
the necessary decisions to allow EU signature before end of 2014 and, if needed, provisional application beyond that.	EP Consent	Q4 2014
mplementing Regulation	Adoption by Council and EP	Q4 2014
Finalise negotiations to include a chapter on investment protection in the Singapore FTA	Initialling of investment protection chapter	February 2014

United States Transatlantic Trade and Investment Partnership (TTIP): Negotiation directives adopted in June 2013 — launched in July 2013 — 3 rounds completed by end of 2013.		
Pursuing negotiatons on the US TTIP.	Number of negotiation rounds	Conclude five TTIP negotiation rounds in 2014
A Sustainability Impact Assessment will be launched in support of these negotiations	Final study	End of 2014
Ensure that the Transatlantic Economic Council continues to deliver results in the area of upstream regulatory convergence.	Number of meetings at senior TEC level to review progress in all workstreams and provide political input for future action	At least one meeting in 2014
	Regular meetings/contacts at expert level for all TEC workstreams	2014
	Number of progress reports on TEC-related activities	One progress report in 2014
Japan Free Trade Agreement: Negotiating Directives adopted in November 2012; negotiations launched in March 2013 — 3 rounds completed by end of 2013.	State of play of concluded	Progress on NTBs including railways
Pursuing negotiatons on the Japan FTA.	chapters	procurement. Exchange of market access offers
A sustainablility impact assessment will be carried out in support of these negotiations.	Final study	End of 2014
Pursuing negotiatons with ASEAN countries: Negotiation directives adopted in April 2007		
Vietnam Free Trade Agreement: launched June 2012 — 5 rounds completed by end of 2013]	State of play of concluded chapters	Substantial progress by end 2014
Thailand Free Trade Agreement: launched March 2013 $-$ 3 rounds completed by end of 2013]		Exchange of market access offers
Malaysia Free Trade Agreement $^{\rm 16}$: launched November 2010 — 7 rounds completed by end of 2013]		
India Free Trade Agreement: Negotiation directives adopted in April 2007 — launched June 2007 — 11 rounds completed by end of 2013	State of play of negotiation process	Negotiations resumed
Resume negotiations with <u>India¹⁷ on outstanding issues</u>		Conclusion by end 2014
Morocco Deep and Comprehensive Free Trade Agreement: launched in March 2013 — 2 rounds completed by end of 2013	State of play of concluded chapters	Substantial progress by end 2014
Pursuing negotiations on the Morocco DCFTA.		
Substantial progress made in all negotiating chapters but no chapters closed yet. Services and establishment offers already exchanged in the stand-alone bilateral services negotiations. No tariff offers to be exchanged since FTA on goods already in place.		Offers on public procurement to be exchanged in 2014.

¹⁶ Negotiations stalled pending policy review in Malaysia

¹⁷ Conclusion pending Indian elections in Spring 2014

Mercosur: Negotiation directives adopted in 1999 — relaunched in May 2010 — 9 rounds completed by end of 2013 — Normative text advanced. Offers exchanged at the end of 2013.	State of play of negotiation process	Negotiation process resumed + Substantial progress by end 2014
Assuming market access offers are exchanged, continuing negotiations		6y enu 2014
Integration of Ecuador into the EU-Colombia/Peru FTA. Exchange of offers November 2013.	Number of negotiation rounds	2-3 negotiation rounds in 1st semester 2014
	Technical conclusion	May 2014
	Political conclusion	By end of 2014
Russia New Agreement ¹⁸ : Council negotiation directives adopted in 2008 to replace existing PCA $-$ 12 negotiation rounds have taken place.	State of play of negotiation process	Official resuming of negotiation in 2014 if possible.
Negotiation suspended since 2010 waiting for revised Russian mandate. Technically some chapters like IPR, transparency, TBT could be closed but no official confirmation from Russia.		Conclude the trade and investment part of the New Agreement
Continuing strategic dialogue with the new Chinese leadership.	Trade relations with China based on various dialogues set up to engage in a constructive relationship	Improving trade relations in particular through meetings of the Joint Committee, the Trade and Investment Policy Dialogue and the Highlevel Economic and Trade Dialogue, (HED) and helping manage possible trade frictons
China investment agreement: Negotiation directives adopted by Council in October 2013. Negotiations launced in November 2013.	Number of negotiation rounds	Advance in the negotiations in 2014
Start negotiation rounds.	Technical conclusion of agreement	2015
The following outputs relate to launching of new bilateral trade or investment negotiations:		
Myanmar investment agreement: Positive opinion on impact assessment received from the Impact Assessment Board.	College recommendations to launch negotiations	Adoption February 2014
Proposal from the Commision recommending to start negotiations.	Council decision on negotiating	Adoption by March
Adoption of negotiating directives by Council	directives	2014
Launch negotiations for an investment agreement with Myanmar	State of play of negotiation process	Launch of negotiations by Q2 2014
Mexico Free Trade Agreement update: First meeting of Working Group on Modernisation of the EU-Mexico FTA took place on 22-23 October 2013.	State of play of Joint Vision Report	Finalisation of September 2014
Preparation of possible launch of update of the 2000 EU-Mexico FTA	Impact assessment for possible negotiations	Launch by mid-2014

¹⁸ Negotiation deadlock can only be solved at the highest level, January 2014 summit. Main problem: New Russian mandate and transfer of trade competencies to the Eurasian Economic Commission.

Negotiation guidelines adopted by Council in December 2011 (covering Jordan, Morocco, Egypt and Tunisia).	State of play of negotiation process	Launch of negotiations in 2014
Jordan Deep and Comprehensive Free Trade: Launching DCFTA negotiations with Jordan remains a possibility.		
Tunisia DCFTA: Preparatory process to be completed in 2014 and if possible launch of negotiations in 2014		
ASEAN investment: Negotiations directives adopted by Council in October 2013. Launched with Thailand in December 2013, and with Vietnam and Malaysia in January 2014.	State of play of negotiation process	Make progress in 2014 and 2015
Expenditure-related outputs		

Trade agreement and Market Access Implementation Facility

	SPECIFIC OBJECTIVE 3		
Foster a sustainable economic, social and environmental development, focusing on green and inclusive growth, in particular for developing countries			□ Spending programme ⊠ Non-spending
Result indicator 1	Baseline	Target	
Number of ACP countries applying and implementing European Partnership Agreements (EPA)	EPAs are negotiated since 2002 after the Cotonou Agreement entered into force in 2000.		nd application of EPAs with ACP countries
Source: DG Trade	In 2013: CARIFORUM comprehensive regional EPA is applied since 2008.		
	Haiti is meant to join it and signed in December 2009.		
	Papua New Guinea EPA is provisionally applied since 2009.		
	An EPA with four Eastern and Southern Africa (ESA) countries is provisionally applied since May 2012.		
	EPA negotiations are on-going with six ACP regions: EAC, SADC, West Africa, Central Africa, ESA, Pacific		
Result indicator 2	Baseline	Target	
Number of developing countries benefitting from the Special Incentive Arrangement for Sustainable Development and Good Governance (GSP+) under the revised Generalised Scheme of Preferences (GSP) that is going to apply as from 1 January 2014 ¹⁹ .	2014: A delegated act granting the GSP+ to the first 10 applicants has already been adopted.	applicants (P Guatemala) i process expe	ised GSP+ to at least 3 anama, El Salvador, n the first half of 2014 and ditiously any new applicatio nths of application).

Source: DG Trade

¹⁹ Under the revised GSP, every beneficiary of the standard arrangement wishing to receive the enhanced GSP+ preferences has to apply for these and meet the requirements in terms of economic vulnerability and compliance with core international human and labour rights, environment and good governance conventions.

Main outputs in 2014 — Specific objective 3		
Description	Indicator	Target
Continue undertaking relevant measures, including preparing and adopting implementation legislation, to ensure smooth application of the provisions of the revised GSP and, in particular, of GSP+.	Number of undertaken measures, in particular updating of lists of beneficiaries under the GSP general arrangement, EBA and GSP+.	Relevant measures, in particular acts adopted in atimely manner (within the required legislative timelines).
A key output is the completion and implementation of the Economic Partnership Agreements. Both negotiations and implementation should further intensify in 2014.	Number of meetings of joint EPA bodies.	Joint EPA meetings with Cariforum (2), Pacific (PNG) and ESA (iEPA).
The EPAs provide scope for wide-ranging trade co-operation on areas such as services and standards. They are also designed to be drivers of change that will kick-start reform and help strengthen rule of law in the economic field, thereby attracting foreign direct investment. All EPAs contain provisions on state-to-state dispute settlement and avoidance	Number of negotiations concluded.	EPA negotiations concluded with EAC, SADC and West Africa asap and before the end of the current Commission mandate.
All negotiations are supported by general legal advice including legal scrubbing, and assistance in the process of ratification.		Commission manuale.
On the basis of a public consultation, and an impact assessment exercise carried out in 2013, propose an EU legislative proposal on minerals	Commission proposal	Adoption by Q1 2014
originating from conflict and high risk areas	Decision by Council and European Parliament	Adoption in 2015
Expenditure-related output		
Contributions to international organisations: OECD, WTO, UNCTAD, ITC, IPPC, Codex, OIE	Signature of contribution agreements	Q4 2014

Relevant general objective(s): "Contribute to European smart, inclusive and sustainable growth by ensuring the best trade conditions for EU businesses, workers and consumers" and "Foster a sustainable economic, social and environmental development in particular for developing countries (DC)"

SPECIFIC OBJECTIVE 4

Creating the right condition	ns for trade ²⁰				Spending programme Non-spending
Result indicator 1	Baseline				Target
Preference utilisation rates of agreements provisionally applied or entered into force (Extent to which firms use the EU preferential agreements)	FTA Chile Korea (Republic of) Source: local statistical offices	2008 86 % 74 % 85 % —	2010 89 % 65 % 89 % —	entage eligibility 2012 90 % 69 % 93 % 77 % rcentage eligibility 2012 63 %	Improve the percentage according to recent trend.
Result indicator 2	Baseline				Target
Degree of success in removing identified barriers to trade (incl. behind the border measures such as TBTs, NTBs, SPS) [Impact on trade of the removal of obstacles to trade]	the EU ²¹), posi have occurred removed or we instances part instance: by in	tive develop in 70 cases ere no longe ial improve nproving loo ne number o or by agree	pments to a v s. 28 barriers er relevant. In ments have b cal legislation of products to ing on clarific	were completely the remaining 42 een secured, for , by obtaining a which barriers ations or	All relevant cases addressed appropriately with third countries and a high number (20 %) partially/fully solved within maximum 2 years of their inception.
Source: DG Trade					

Result indicator 3	Baseline	Target
Compliance through monitoring of	End 2013: 160 WTO members	Full compliance on an ongoing basis. Successful outcome in cases up for
implementation of members to their WTO commitments including outcome of dispute settlement cases (ie. successfully defended or successfully brought taking into account initial analysis of strength of the case.	Dispute settlement: Measures consistent with WTO obligations.	decision and other positive developments in main ongoing disputes, including where feasible the settlement of disputes.

²⁰ This objective covers proper monitoring of implementation as well as enforcement of agreements provisionally applied or entered into force. It also covers market access related issues and management of EU legislation related to external trade.

²¹ http://madb.europa.eu/madb/barriers_crossTables.htm

Result indicator 4	Baseline	Target
Compliance through monitoring of	End 2013: Countries and regions with which EU has a trade agreement in force ²²	Full compliance on an ongoing basis.
implementation of EU's trade partners to their trade agreement commitments, including outcome of dispute settlement cases (ie. successfully defended or successfully brought taking into account initial analysis of strength of the case.	Dispute settlement: Measures consistent with trade agreement obligations	Successful outcome in cases up for decision and other positive developments in main ongoing disputes, including where feasible the settlement of disputes.
Result indicator 5		
Outcome of ISDS cases, working in co-operation with Member States where relevant ²³ (ie. successfully defended) taking into light initial analysis of strength of the case.	Measures consistent with relevant international obligations.	Successful outcome in cases up for decision and other positive developments in main ongoing disputes, including where feasible the settlement of disputes.
Source: DC Trade		

IPR protection scores for the EU and trading partners:²⁵

7.6 7.7

8

6.88

EU21 . CEAN

US Japan Korea Indi

Source: DG Trade

Result indicator 6

Level of risk that the EU **IPR** (Intellectual Property Rights) holders run when exporting and carrying out Foreign Direct Investment transactions

Source: IPRI Report²⁴

Farget

2010
2011
2012

2013

Improvement in scores of our main trading partner relative to recent years' trend.

- ²² Customs Unions: Andorra, Turkey, San Marino. Free Trade Agreements: Faroe Islands, Norway, Iceland, Switzerland, The former Yugoslav Republic of Macedonia (Stabilisation and Association Agreement (SAA), Croatia (SAA), Albania (SAA), Montenegro (SAA), Bosnia and Herzegovina (Interim Agreement on trade) Serbia (Interim Agreement on trade), Algeria (Association Agreement (AA), Egypt (AA), Israel (AA), Jordan (AA), Lebanon (AA), Morocco (AA), Palestinian Authority (Interim AA), Syria (Co-operation Agreement), Tunisia (AA), Iraq (Partnership and Cooperation Agreement), Chile (Association Agreement and Additional Protocol, Mexico (Economic Partnership, Political Coordination and Cooperation Agreement, South Africa (Trade, Development and Cooperation Agreement), CARIFORUM States (Economic Partnership Agreement (Provisionally applied)), Ivory Coast (Interim Economic Partnership Agreement (Pending)), Cameroon (iEPA (Pending)), Korea (New Generation Free Trade Agreement, Central America (AA), Peru Colombia FTA.
- ²³ In accordance with article 3 of Regulation (EU) no 1219/2012 of the European Parliament and of the Council of 12 December 2012 establishing transitional arrangements for bilateral investment agreements between Member States and third countries
- ²⁴ http://www.internationalpropertyrightsindex.org/ranking
- ²⁵ The scores highlight the risks that EU IPR holders run when they export IPR-intensive goods, carry out FDI transactions in IPRintensive sectors or licence their IPR rights to agents in these countries. The score can range from 0 (no protection i.e. high risk) to 10 (perfect protection i.e. no risk).

Result indicator 7	Baseline	Target
Level of legally guaranteed market access for EU	Access of EU firms to GPA partner's Public Procurement market:	Increased level of legally guaranteed market access for EU companies to key
companies to key priority procurement markets ²⁶	US: 12 % (2010), 32 % (2011) Japan:23 % (2010), 28 % (2011) Canada: 3 % (2010), 16 % (2011)	priority procurement markets relative to recent years' trend.
Source: DG MARKT	Korea: 50 % (2010), 65 % (2011)	
Result indicator 8	Baseline	Target
EU share in trade in FDI stocks of our major trading	2012:	Positive evolution according to recent years's trend.
partners	EU share in partner's FDI stocks - 2012 (%)	
	Inward stocks Outward stocks Total	

18% 24% 37%

Russia

4% 38% 45%

USA

7% 14%

China Source: Unctad/Eurostat

L8%

5<mark>2% 20%</mark> 27%

Japan

Main outputs in 2014 — Specific objective 4		
Description	Indicator	target
Regular reporting about identified barriers, suggested actions, and results achieved via market access reports, protectionism monitoring reports, newsletters and briefs as well as specific sector reports, in particular a new Trade and Investment Barrier report (TIBR)	Publication of the TIBR	Q1 2014
Enforcement of commitments (and ensuring EU respect of commitments) through dispute settlement in the WTO, or through bilateral dispute settlement mechanisms.	Cases under management	Timely and effective management of cases
Management of cases brought in investor-state dispute settlement mechanisms (Energy Charter Treaty, under FTAs, under Grandfathering Regulation, etc.).	Cases under management	Timely and effective management of cases
Develop an instrument dealing with financial responsibility for investor state dispute settlement	Regulation of Council and European Parliament	Completion of legislative process by early 2014.
Develop an instrument dealing with the ability of the EU to enforce international trade rules in WTO and bilateral dispute settlement	Decision of Council and European Parliament	Completion of legislative process by early 2014.
Accession of Russia to the WTO in 2012 ²⁷ .	Compliance of Russia to its WTO commitments	Work towards Russia's full compliance with the WTO commitments
1. Opening of WTO Dispute Settlement (DS) case against Russia on the recycling fee for vehicles (request for consultation on 9 July 2013 and establishment of panel 25 November 2013)		1. Achieve compliance by Russian automotive support system with WTO rules

²⁶ A revision of the Government Procurement Agreement under WTO will enter into force on 31 March 2014.

²⁷ Follow-up implementation of various trade agreements such as commitments emerging from Russia WTO accession (automotive deal, gas deal). As Russia has introduced a number of WTO incompatible measures notably a discriminatory vehicle recycling fee, the situation is being closely monitored and the establishment of a WTO panel was requested on the vehicle recycling fee.

2. Preparation of potential WTO DS case on import duties (implementation of WTO bound rates)		
3. Through the Eurasian Customs Union Russia launched a number of TDI measures against the EU including the Anti- Dumping duty on Light Commercial Vehicles. Legal analysis is being finalised.		3. If non-compliance with WTO rules consider a request for consultations in the WTO in 2014
4. A number of SPS measures have been implemented by Russia against the EU. Despite of technical consusItations all the measures are still in place.		4. Develop a strategy with SANC involving a potential WTO case to make Russia move.
The EU-Korea FTA has been provisionally applied since July 2011.	Number of meetings of the various monitoring groups	Full functioning of the institutional framework under the Agreement.
Pursuing the monitoring of the implementation of the Korea FTA: through the management of the six specialised committees, seven working groups, the annual FTA Trade Committee as well as through the internal Commission task force, which regularly deal with specific market access cases and other issues related		Implementation of substantive obligations.
to the implementation of the FTA.		Fully functioning the internal tas force.
The EU-Colombia/Peru FTA and EU-Central Amercia DCFTA are provisionally applied since 2013.	Number of meetings of the Association Council and Trade Committee;	First meetings of Association Council and Trade Committee to take place in first half of 2014.
Setting up the necessary structures foreseen in the Colombia/Peru and Central America Agreement; substantive work in EU Delegations and Head Quarters on implementation of specific issues; dissemination/communication activities in EU, Colombia, Peru and Central America; planning of accompanying development cooperation actions supporting implementation of the agreements	Substantive work with Member States and business in Delegations and Head Quarters addressing specific implementation issues;	Work fully underway in 2014.
	Participation in dissemination seminars, events;	Seminars and other events in 2014.
	Cooperation actions supporting the implementation of the agreements	Cooperation programming documents for DCI and PI instruments fully incorporate trade priorities.
Monitoring and evaluation of the implementation of EPAs (all commitments incl. individual goods and services schedules, implementing legislation for trade-related commitments, etc.) and impact (economic, social and environmental) of the EPAs applied.	Meeting of the Cariforum- EU EPA Council and Trade&Development Committee, ESA EPA Committee and Pacific EPA Committee,	Working towards compliance and pro-development impact through smooth implementation of all EPAs applied, in line with their respective scope, depth and monitoring requirements, and according to established EPA institutions.
The formal five-yearly review of the Caribbean EPA would be a key output for 2014	Joint CARIFORUM-EU Statement (December 2007)	Final study report by end of Q2 2014.
	Caribbean monitoring study launched. (October 2013)	Joint Trade and Development Committee endorsement and Joint Cariforum/EU Council decision by end 2014.
Continue implementation of the action plan related to raw materials in particular enforcement of rights through dispute settlement (follow up on WTO cases against Chinese export	OECD take up of export restrictions related work	Publication of stocktaking report in Q4 2014
restrictive measures) and pursuing outreach activites in particular with the OECD (inventory of export restrictions, economic reports	WTO panel result	Successful outcome on all accounts for the EU at both pane

Implementation of a revised strategy for the protection and enforcement of intellectual property rights in third countries and customs regulation on IPR enforcement at the EU border.	Publication of strategy	Q1 2014
Legislative procedure and consent of the European Council and the European Parliament on the initiative on the access of third country companies and goods to the EU public procurement market (IPI — International Procurement Instrument). Initiative in cooperation with DG MARKT.	Consent of the EP and Council	2014 — beginning of new Commission mandate
Follow-up to the "Sustainability Compact" launched by the EU, the ILO and the Bangladeshi government in July 2013	High-level follow-up meeting	Successful high-level follow-up meeting in 2014.
		Maintain stakeholders' engagement
Active export control policy review	Commission Communication on strategic export controls	Adoption by Q2 2014
	Preparation of Impact assessment	Progress in the impact assessment
Development of export control regulations	Amendment to Regulation 428/2009 (for "delegated acts" empowering the Commission to amend the EU Control List)	Completion of the legislative process by end of 2014
	Update of Annex I (EU control list)	2014-2015
Coordination and monitoring of export controls implementation	Meetings of the Dual-use	Regular meetings in 2014
	Coordination Group Guidelines and IT tools	Development of guidelines and IT tools
Export credits:		
Monitor and ensure the implementation of the OECD Arrangement on export credits	Represent the EU at OECD Meetings	Up to 15 meetings in 2014
Contribute to the process of extending export credit disciplines to non-OECD countries	Support and participate in the International Working Group process	3-4 meetings in 2014
Trade agreement and Market Access Implementation Facility		
Public Procurement initiative which aims at improving the availability, coverage and quality of data on public procurement (including on cross-border access to public markets)	To be commited in the AAP 2014-2015 of the Partnership Instrument	To be launched in Q4 2014 (subject to Partnership Instrumer programming exercise
	Project identification completed	
IPKey — Intellectual Property: A Key to Sustainable Competitiveness	Programme launched in July 2013 and officially opened in January 2014	Project ends in 2017
Market Access Database	Number of daily users	Above 2000 daily users

Relevant general objective(s): "Contribute to European smart, inclusive and sustainable growth by ensuring the best trade conditions for EU businesses, workers and consumers"

SPECIFIC OBJECTIVE 5				
Standing up for EU interest in the area of	trade defence	Spending programme Non-spending		
Result indicator 1Number of measures in force and on-going investigationsTDI casehandling activity is complaint driven.As a consequence the number of measures in force and on-going investigations may vary even significantly from one year to the next depending on the number of complaints lodged.Source: DG Trade	Baseline By end of 2013: 125 measures in force 41 on-going investigations	Target Maintaining and improving a system to combat distortions and unfair trade practices in international trade. Ensuring that EU economic operators, including SMEs, can rely on the best service in the conduct and follow-up of our trade investigations.		
Result indicator 2	Baseline	Target		
Percentage of investigations concluded within deadlines. TDI investigations are subject to tight statutory deadlines, such as 9 months to impose provisional anti-dumping and anti- subsidy duties, 6 months to impose definitive anti-dumping duties and 4 months to impose definitive anti-subsidy duties, 12 months for expiry reviews, 9 months for anti- circumvention investigations and new exporter reviews, etc.	100 %	Maintaining and improving a system to combat distortions and unfair trade practices in international trade. Ensuring that EU economic operators, including SMEs, can rely on the best service in the conduct and follow-up of our trade investigations.		
Source: DG Trade		-		
Result indicator 3 Number of trade defence measures in force monitored through undertakings and <i>ad hoc</i> surveillance activities Source: DG Trade	Baseline By end of 2013: 227 undertaking companies ²⁸ ; surveillance activities follow ad hoc allegations	TargetUndertakings: monitoring full compliance with the undertaking to ensure effective implementation of the measure.Ad hoc surveillance to detect irregularities as early as possible.		
Result indicator 4	Baseline	Target		
Number of cases before the ECJ and raised in WTO TDI investigations are quasi-judicial proceedings, subject to the screening of the ECJ and WTO Dispute Settlement Body.	By end of 2013: ECJ cases: 55 WTO cases: 4	It is imperative to defend cases effectively since if lost this could have huge policy and financial implications.		
Source: DG Trade				
Result indicator 5 Number of third country measures in place against EU, leading to financial costs for the EU companies having duties imposed on their exports.	Baseline By end of 2013: 142	Target Active participation in anti-dumping and countervailing investigations by third countries with the aim to minimise the costs for EU exporters.		
Source: DG Trade Result indicator 6	Decelies	Toward		
	Baseline	Target		

²⁸ This comprises 214 undertaking companies in solar panels.

Main outputs in 2014 — Specific objective 5		
Description	Indicator	Target
Carry out TDI investigations.	Cases concluded	All cases concluded within the statutory deadlines on an on- going basis.
The new Comitology rules will enter into force in February 2014. The new decision making process will have major implications on all TDI	State of play of Comitology rules	Entry into force of new rules by February 2014.
procedures. It will require i.a. the creation and organisation of the new Appeal Committee. Major challenge to fit this into the time limits of cases. Financial implication due to the increased number of meetings.	Appeal Committee	Creation and organisation of the new Committee by end of 2014.
	Implementation of new rules of procedure	Ensure smooth transition to the new system in 2014.
TDI modernisation: proposals consisting of a Communication, the legislative changes to the basic anti-dumping and anti-subsidy regulations and guidelines and follow procedures for successful	EP vote on Commission proposal	February 2014
conclusion.	Council mandate to trilogue	February 2014
The plan is to push for adoption and to start trilogues as early as possible in 2014 given that the EP dissolves mid-2014.	Adoption by Council and EP	2014 before the end of the current Commission mandate.
Work on the requests for Market Economy Status from Albania, Armenia, China, Georgia, Moldova, Mongolia, Tajikistan and Vietnam continues.	Preparation of regular state of play and reports.	On-going each year.
Pursuing negotiations of the TDI chapters. This includes the agreements on antidumping (the technical group on antidumping and — subsidies and fisheries subsidies.	Support to the negotiation teams for timely conclusions	Deliver the neccessary support to the negotiation teams for timely conclusions.
Continuing the Total Quality Management and simplification exercise to enhance transparency and make full use of efficiency gains in TDI practises.	Develop new IT tools: electronic interphases for web consultations of the open file, web submissions and disclosures for the parties involved in TDI cases. Increased user satisfaction with the IT solutions.	End 2014.

5. OBJECTIVES AND INDICATORS FOR THE TWO HORIZONTAL **ABB** ACTIVITIES

In accordance with the Commission-wide Activity Based Budgeting methodology, the two DG Trade operational ABB activities (Trade Policy and Trade Defence) are supported by two "horizontal" ABB activities:

- Policy Strategy and Coordination, and
- Administrative Support

ABB activity: Policy Strategy and Coordination as well as Administrative Support						
Financial resources Human resources						
	(€) in commitment appropriations					
Operational expenditure	Administrative expenditure (managed by the service)	Total	Establishment plan posts	Estimates of external personnel (in FTEs)	Total	
	4.3 M€* (excluding external staff)	4.3 M€*	109	16	125	

* This figure covers both Trade Policy ABB activity and Policy Strategy and Coordination as well as Administrative Support.

1.1. Policy strategy and Coordination

The objective of this activity is to ensure that all policies and measures carried out by the Directorate-General are done so in pursuit of the DG's overall mission in a strategically planned, coherent and comprehensive way. The combined efforts from the Directorate of Resources, Information and Policy Coordination, the legal unit, the Chief Economist and Trade Analysis unit and the Trade Strategy unit enhance the support in this area. This involves:

- Defining internally and externally the DG's general policy and giving the necessary impulse to the policy definition, preparation and implementation of policy;
- Promoting the development of a forward planning culture within the DG in line with the Commission's strategic planning and programming cycle;
- Ensuring smooth and efficient passage through the institutional system of all legislative and nonlegislative proposals put forward by the DG; co-ordinating the agenda planning contributions and follow-up;
- Ensuring the necessary liaison with the central services (Secretariat-General, Legal Service, and DG BUDG, etc.);
- Co-ordinating the relations with the other institutions, Member States and candidate countries, other
 organisations and stakeholders as well as coordinating approaches where necessary with the European
 External Action Service;
- Actively promoting the main policies of the DG through information, communication, awareness-raising both inside the DG and among our external stakeholders, regular consultation and civil society dialogue;
- Promoting a culture of transparency and openness, particularly in terms of providing access to documents and information in line with relevant rules;
- Providing legal advice on trade matters so that policies, procedures and applicable laws are complied with.

DG Trade has dedicated units that provide specialised expertise and advice in the following domains:

- Trade strategy: providing a capacity for forward-looking policy analysis and ensuring the coherence of our trade policy both across different areas of our activity, as well as with other external and internal policies of the Commission and External Action Service;
- Chief Economist: providing high-quality economic analysis contributing to the formulation of evidencebased EU trade policies;
- Evaluation: promoting a culture of evidence-based policy making by providing methodological support for high-quality impact assessments (when a new policy is developed), sustainability impact assessments (when an agreement is being negotiated) and ex-post evaluations.

The following outputs and indicators are put forward for the activity Policy Strategy and Co-ordination:

Horizontal activities — Policy Strategy and Coordination

Specific objective on Trade	Strategy: Contribute to greater coherence of	trade policy instrume	ents and approaches
Objectives	Result indicators	Baseline	Target (expected stage of completion in 2014)
Ensure coherence of negotiations and agreements	Input to relevant negotiations by identifying potential inconsistencies and other policy challenges	2013: Need for greater consistency and coherence between various bilateral negotiations and between bilateral and multilateral negotiations	Regular input to all relevant negotiations throughout the year
Ensure coherence of trade policy and other Union policies	Approaches to promote regulatory convergence and other aspects of the articulation between trade policy and other Union policy areas	2013: Need to clarify how regulatory issues can be tackled in trade agreements , especially with large developed countries	Develop relevant approaches to all concerned agreements, in particular industrialised countries
Contribute to greater coherence in trade policy and EU external relations	Coordination of G20/G8 trade aspects; coordination of Commission input and representation of geographic Council Working Groups and input to European Council preparation	2013: Good handling of trade aspects at G20 and representation of the Commission in Council Working Groups	G20/G8 Summits, all relevant discussions in Council Working Groups
Specific objective on Trade	Strategy: Strengthen effectiveness of EU tra	ide policy	
Objectives	_Result indicators	Baseline	Target
Give relevant impulses and inputs to policy definition, in particular in the field of trade and growth	New trade policy platform for the next Commission	New exercise	Prepare new platform by Q2 2014
Specific objective on Trade	Strategy: Contribute to trade policy advocac	y and outreach	
Objectives	Result indicators	Baseline	Target
Develop dedicated strategic forward planning, monitoring and communication tools for the trade policy community.	Production of relevant tools, such as the Think Tank Watch and the strategic planning calendar; prepare relevant speeches for the Commissioner <i>Source: DG Trade</i>	Regular publication of Think Tank Watch and the strategic planning calendar. Numerous speeches for the Commissioner.	Regular publication of relevant instruments
	egic planning: Implement the Commission p		
Directorate-General deliver timed, efficient, coherent a	rs its policy objectives contributing to the nd accountable manner	overall Commission	strategy in an effective,
Objectives	Result indicators	Baseline	Target
Compliance with Commission rules on Strategic Planning and Programming	Timely and compliant delivery of the various contributions to the ABM/SPP cycle (especially Draft Budget, Commission Work Programme, Management Plan, Financing Decision, Annual Activity Report and Discharge)	All relevant documents compliant and sent on time in 2013	100 % compliant documents within the deadline
	Source: DG Trade		
Awareness by staff of their units' objectives and the link with the general objectives of the DG	Awareness and ownership by staff of their units' objectives and the link with the general objectives of the DG <i>Source: DG Trade</i>	Unit Manangement Plans are used in most units, and a clear link was established through a monitoring table updated during the Spring and Autumn reviews	Stability (and possibly increase) in awareness

Member States			
Objectives Further consolidate relations with the European Parliament by accompanying the transition to the new legislature and through our input into the likely revison of the Framework Agreement between the Commission and the Parliament	Result indicators Organisation of trade policy training for newcomers; Coordination of a set of fiches for new INTA members on trade policy issues; early engagement of new Commissioner and senior DG Trade staff with new INTA leadership; Swift reintroduction (and where possible improvement) of existing cooperation procedures with INTA Secretariat and Political Groups; Organisation of end-of-legislature seminar with the latter; Further pursue establishment of relations with Committees other than INTA	Baseline In 2013: average of 2.5 informal technical meetings with EP every month; monthly coordination meetings with INTA Sec and group advisors; 4 appearances of Commissioner De Gucht in INTA; Good relations established with IMCO, ITRE and LIBE.	TargetCommissioner in INTA every 8 weeks; attendance of senior trade officials for significant trade debates in INTA; Regular meetings DG-Chair/CoordinatorsMaintain "Trade Planner" share with EP1-2 technical information meetings for MS/EP per month
Preparation and coordination of establishment of new Commission, with a particular attention to the hearing of the new Trade Commissioner	Preparation of briefing book for Commissioner- designate; preparation of mock questions and organisation of briefing sessions; Coordinate replies to written INTA questions to Commissioner designate	Specific to 2014 because of EP elections and establishment of new Commission.	Q2/Q3/Q4 2014
Secure first reading votes for priority files (ISDS, enforcement regulation, IPI, TDI modernisation), timely EP approval of Ukraine AA/DCFTA	First reading votes (and if possible 1st reading agreement) or consent for relevant files before end of legislature; Number of files that are taken up by new Parliament without need for new proposal	5 legislative proposals adopted by EP I 2013; (3 in 2 nd reading, 2 in 1 st): 3 trade agreements approved in 2013.	End of legislature (Q2) and Q3/Q4 for others
Maintain excellent working relations with Council, Presidency and Member States, in particular in relation to the activity of the Trade Policy Committee and the Working Party on Trade Questions, including as regards ensuring secure transmission of trade policy documents	Production of planning tools for Trade Policy Committee work: 6-month policy planning, 3- month forward planning, weekly agendas, guidance for staff; streamlining of procedures for document transmission. Regular meetings between COM-Council- EP	Established procedures for transmission of documents (including TTIP); Weekly coordination meetings with PRES; timely delivery of planning tools.	Timely delivery 1 meeting per semester
Improve acceptance of and support to the EU trade policy actions by European Economic and Social Committee (EESC); Handling of all matters involving Ombudsman and petitions	Number of meetings with EESC RELEX secretariat Meeting between Commissioner and EESC Contacts and quality of cooperation on EESC role in civil society chapter of FTAs	1 meeting with REX Sec. in 2013; 1 meeting between KDG and EESC	2 × year meetings 1 meeting of outgoing Commissioner and 1 meeting of incoming Commissioner
Develop and further refine management and cooperation arrangements with the European External Action Service (EEAS)	Regular meetings with the EEAS, EU DEL and COM DEL	2013: Monthly EU DEL and COM DEL meetings involving EEAS	Minimum six meetings a year for both EU DEL and COM DEL.

Specific objective on Inter-institutional relations: Support DG Trade's relations with the EU institutions and the Member States

xclusive competence in the	l Advice: Ensure a strong and coherent tra e field of trade policy		
bjectives	Result indicators	Baseline	Target
Monitoring the development of EU law and Member States measures with an	Successful outcome of discussions on scope of respective competences with other institutions.	2013: full compliance and full respect for	100 %
npact on trade to ensure spect for EU competence nd acting where necessary ensure respect for EU ompetence	Contribution to trade policy on relevant ECJ and infringement cases	competences	100 %
pecific objective on Legal vestment law	Advice: Provide high-quality legal advice on	EU law, WTO law, l	bilateral agreements o
ojectives	Result indicators	Baseline	Target
Advice on legal issues relating to the activities of the DG so that the DG's	Degree of satisfaction of operational services about the guidance provided	Satisfaction level in 2013 (users satisfied)	100 %
ervices are properly upported in their perational activities	Source: DG Trade		
	munication and Transparency: Develop DG communication strategy of the Commission	Trade external and	internal communicat
bjectives	Result indicators	Baseline	Target
plement the	Degree of implementation of DG	Degree	100 %
ommunication strategy	external/internal communications strategy	implemented in	
vith more proactive ommunication, in line with IG Trade's objectives	Source: DG Trade	2013: 60 %	
xternal website: keep it	Metrics on visits to website	Number of users in	Increased number of
eliable, effective and up to date	Source: DG Trade	2013: 1,700,000	users
Intranet (Intradenet): Maintain a reliable, effective and updated website	Satisfaction level of website users (through one	Satisfaction level in	80 %
	user satisfaction survey)	2013: 60 %	
	Source: DG Trade		
Commissioner's website: Revamp of the Commissioner's website in view of the next Commission	Implementation plan following evaluation, consider introducing a monitoring system	In collaboration with DG COMM, will be revised	Q3/Q4 2014
	Source: DG Trade	depending on new Commissioner appointed. No action in 2013.	
ontacts with the press and ith journalists: Inform and xplain EU trade policy to the podia	Organisation of seminars with journalists from the EU and the rest of the world.	Number of seminars in 2013: 2	2-3 seminars to be organised in 2014
nedia.	Level of satisfaction of journalists	% of satisfaction in	A minimum of 2/3
	Source: DG Trade	2013: 90 %.	satisfaction rate (Surve to be performed)

requests for Access to Doci	uments		
Objectives Information requests: Effective handling of information requests from the public (external trade mailbox)	Result indicators Satisfaction levels of users regarding answers received Source: DG Trade	Baseline % of satisfaction in 2013: 85 %.	Target 85 % of requests handled within deadlines (Survey to be performed)
Access to documents: Safe and timely handling of requests, together with appropriate training/coaching within the DG	Percentage of requests answered within deadline (30 days)	Percentage of requests answered within deadline in 2013: 70 %	100 % for simple requests. As much as possible for complex requests
	Number of confirmatory requests Source: DG Trade	Percentage of confirmatory requests in 2013: 4 %.	Keep confirmatory requests below 30 % of initial requests
	nce based policy making: Ensure the conduct		
	on of sound, evidence-based policies, through		
Objectives	Result indicators	Baseline	Target
Elaboration of high-quality Impact Assessments when preparing new	Successful examination of draft Impact assessment by the Impact Assessment Board Source: DG Trade	Commission average in 2012: 47 % of	% of resubmission below Commission average
policies/negotiating directives		resubmission	
Sustainability Impact Assessments (SIAs) feed into all major trade negotiations	Launch of SIAs no more than 6 months after adoption of the negotiating directives <i>Source: DG Trade</i>	Number of SIAs launched in 2013: 4	100 % of major trade negotiations
Conduct ex-post evaluation of key policies and instruments	Percentage of implementation of the evaluation plan Source: DG Trade	Percentage of implementation of evaluation plan in 2013: 85 %	100 %
Specific objective on Econo evidence-based EU trade po	omic analysis: Provide high quality economic	analysis to contribu	ite to the formulation of
Objectives	Result indicators	Baseline	Target
Trade negotiations	Analysis of the impact of forthcoming, on-going and concluded negotiations (bilateral, plurilateral and multilateral), including input to SIAs	100 % of timely delivery in 2013	100 % timely delivery
	Source: DG Trade		
Specific trade policy matters	Analysis of the impact of distinct trade policy issues, within or outside the scope of negotiations (TDI, NTBs, duty-drawbacks, disputes)	100 % of timely delivery in 2013	100 % timely delivery
	Source: DG Trade		
Statistics	Maintenance and regular update of trade databases, replies to internal and external requests and development of web based access to statistics	100 % of timely delivery in 2013	100 % timely delivery
	Source: DG Trade		

Specific objective on Communication and Transparency: Managing requests for information from the public and formal requests for Access to Documents

1.2. Administrative support

The administrative support activity for DG Trade (both at Head Quarters and in EU Delegations) consists mainly of:

- Providing as efficiently as possible the DG with the optimal human, administrative, financial and IT resources necessary for it to implement its policy objectives;
- Ensuring the soundness of internal controls established in the DG's operational management and in its financial accounting and reporting systems;
- Ensuring budgetary planning and monitoring of, and reporting on, the execution of the DG's operational and administrative budget, while observing the principles of sound financial management;
- Co-ordinating the DG's document management plan; registering and distributing incoming and outgoing mail.
- In addition, DG Trade has dedicated Internal Audit Capacity to provide independent, objective assurance and consulting services contributing to improve the effectiveness of the risk management, control and governances processes of the DG.

1.3. DG Trade's medium- and short-term IT strategy in support of its business operations

In the wider context of the DG Trade's mission and activities, the IT unit's mission is to provide DG Trade with high-quality, secure and cost-effective information technology solutions in support of its activities. In doing so, it contributes to improving the efficiency and effectiveness of DG Trade's processes, both internally and in relation with external stakeholders.

The services provided by the IT unit focus on four interdependent areas:

- The development of information systems, exclusively supporting operational activities principally linked to the negotiation, approval and implementation of trade agreements, securing market access and ensuring fair trading conditions for businesses based in the EU and beyond (Trade Policy and Trade Defence).
- The design and management of websites which communicate and inform about our activities: Trade on Europa website, Commissioner's website and DG Trade intranet.
- The deployment and management of IT infrastructure.
- The management of end-user support and IT training services, provided centrally.

Through these activities, the IT unit provides added value to a wide range of beneficiaries: the Commission, administrations in the Member States, business inside and outside the EU, third countries and citizens in general.

The workload for DG Trade is increasing and will further increase in the short and medium term: the number of on-going negotiations is growing; and as — we also conclude trade deals — the number of trade agreements to implement is also growing. The same goes for the breadth and complexity of recent Trade Defence cases at a time when decision-making procedures, following the Lisbon Treaty, have been brought back to the Commission. On the other hand, DG Trade — in common with other Commission departments — must face and manage overall reductions in staff numbers. DG Trade sees IT as a key instrument in squaring the circle. It does this by allowing us to achieve higher efficiency and effectiveness through greater productivity and added value.

DG Trade exclusively uses corporate information systems and solutions in supporting its horizontal and administrative processes and business needs. A high value is placed on the information needed to carry out negotiations and manage cases, both in Brussels and when travelling to third countries. Therefore, it is particular important to DG Trade that there are adequate corporate solutions for protecting the information it owns, which is of great interest for some third parties and the disclosure of which could have a negative

impact on the DG's activities. It is equally important that solutions are developed which promote the mobility needed by the staff of the DG.

DG Trade participates in the IT rationalisation efforts, for example in the case management systems subdomain, and actively promotes reusability of systems, components and data.

DG Trade's main short and medium term strategic lines of action are:

- DG Trade's IT will support the negotiation of trade agreements and their subsequent implementation by participating to the extent necessary in the definition of technical chapters, by providing workflow and document management and by delivering the technical services required to communicate on those agreements.
- DG Trade's IT will contribute to improving efficiency of Trade Defence activities providing workflow and document management and by implementing a one-stop shop for electronic communication with third parties, for example, for submitting documents or inspecting files, thereby facilitating the dissemination of information in line with legal and policy provisions.
- DG Trade's IT will promote the setting-up of a sufficiently secure working environment that supports collaboration, fosters knowledge management, enables a mobile workforce and is able to handle classified information efficiently.

In order to achieve the above objectives, DG Trade IT will endeavour to find the best technological solutions. DG Trade will also participate in the Commission IT Governance bodies and contribute to the rationalisation work.

The following outputs and indicators are put forward for the administrative support activity:

Horizontal activities — Administrative

Specific objective on HR: Ensure the most adequate use of human resources in the DG and in the EU Delegations by identifying possible needs for additional staff and by redeploying staff as necessary in order to match these with priorities of the management plan/work programme

Objectives	Indicator	Baseline	Target (expected stage of completion in 2014)
Conduct a review to determine current use of resources at Headquarter and in Delegations and where necessary propose redeployment of staff	Average vacancy rate of available posts — Officials in HQ Source: HR Dashboard	Average vacancy rate in 2013: 6.3 % (figure covering 1/1 to 1/12)	Less than 10 % on annual basis
With the new Commission taking office at the end of 2014 — ensure a close follow-up of human resources needs and competences in line with the new political priorities of the DG.			
	Analyse the situation of the staff (departur		
be in a position to respon	d to the cut of posts decided by the Commiss	tion for the next 5 yea	Irs
Objectives	_Indicator	Baseline	Target
Conduct a review of possible departures during	Number of posts to be cut and given to redeployment pot.	2013: Cut: 6	Reach the number fixed by COM in 2014:
the year (retirement, CCP, etc.)	Source: DG Trade	Redeployment: 6	Cut: 6
			Redeployment: 6
Specific objective on HR efficient operation of the	: Recruit, motivate and retain highly qual DG	ified staff in order t	to maintain effective and
Objectives	Indicator	Baseline	Target
Training offered to ensure that the DG has the skilled, knowledgeable and competent staff required to meet its present and future needs within all categories of staff.	Attendance rate of DG TRADE related training sessions (% out of total trainings measured in days) Source: DG Trade, Resources Report (Syslog)	Attendance rate in 2013: 74.28 %	> 70 %
Ensure better gender	Gender balance in staff $-$ % of women in AD	End 2013:	Reach the Commission and
balance within all categories of staff in the	and management positions Source: HR Dashboard	% of women in AD posts: 37.9 %.	DG Trade target of 43 % women in AD category
DG.		% of women in middle management positions: 23.3 %	Relative increase of % of women in management positions.
Ensure high degree of staff	Degree of satisfaction of staff	2013: 79 %	Above COM average (70 %)
engagement	Source: COM staff survey		
	ncial management/legality and regularity o cial resources so that sound and regular fi		
Objectives	Indicator	Baseline	Target
Full implementation of the financial resources	% of budget execution (commitments) with respect to annual and final budgets	2013: 100 %	100 %
allocated to DG Trade	Source: DG Trade		
Compliance with Commission guidelines on payment times	Percentage of payments files executed within legal deadlines) <i>Source: DG Trade</i>	2013: 94 % (Average payment delay: 16 days)	> 95 %

Regular implementation of the financial resources allocated to DG Trade	% of transactions verified without any observations	2013: 86.46 %	> 85 %
	Source: DG Trade		
Effectiveness of the controls carried out	Amount of errors detected or prevented	Baseline: Art. 32 of Financial Regulation	Optimally zero, but depend on strategy to put in place
	Source: DG Trade	2012	
	ument management: Put in place and maint		
	cted with the DG's official functions can be s original form and the document manageme		tored and retrieved at an
Objectives	Indicator	Baseline	Target
Compliance with Commission rules on registration of documents	Reach the COM average for all composite indicators (COM e-Domec implementation	2013:	Number of ARES tasks not closed on time: < 5 %.
	score)	8 %	
-		97.7 %	100 % of filed documents in the ARES Filing Plan.
	Source: ARES and DIGIT report		-
Specific objective on Inte	rnal control: Implement and maintain an efj	fective internal contro	ol system and monitor ar
report on its performance	e so that common understanding and owner assurance is obtained on the sound manage	ship are ensured, risk	
Objectives	Indicator	Baseline	Target
Effective implementation	Effectiveness and compliance for all 16 ICS.	Satisfactory	Satisfactory assessment
internal control standards	Source: DG Trade: Internal control assessment in	assessment in	leading to reasonable
	conformity with ICS No 15	2012/No	assurance by DG in the
		reservations in the 2012 AAR	context of the AAR
Objectives Implement the annual work	Indicator Percentage of implementation of the work	Baseline 80 % at the end of	Target 100 %
programme founded on a risk-based approach as part of a multi-annual strategic plan	programme	2013	
Issue recommendations resulting from the audit work	Acceptance rate by auditees of the recommendations	100 % at the end of 2013	> 80 %
Monitor the	Timely implementation by the Auditees of the	93 % as of	> 70 %
implementation of these audit recommendations	recommendations	September 2013 (year-end figures not yet available)	
	ics and security: Develop an environment w al ethics and security rules.	hereby staff has know	wledge of and respects D
		Pacalina	Taroot
Objectives Ethics: Ensure compliance	Indicator Compliance with the rules and increased level	Baseline 2011: ICAT survey:	Target 95 %
with the Commission-wide rules and guidelines and	of commitment and knowledge by staff	Effectiveness weigthed %:	<u> </u>
raise awareness and	Source: DG Trade ICAT survey	92.39 %)	
		52.55 /0j	
management and staff Security: Ensure a secure	Improved handling of documents limiting leaks	Number of incidents:	Reduce the number of
sensibility amongst management and staff Security: Ensure a secure working environment and	Improved handling of documents limiting leaks	Number of incidents: confidential	Reduce the number of incidents to zero
management and staff Security: Ensure a secure working environment and eliminate to the extent			
management and staff Security: Ensure a secure working environment and			
management and staff Security: Ensure a secure working environment and eliminate to the extent possible disclosures of			
management and staff Security: Ensure a secure working environment and eliminate to the extent possible disclosures of confidential information			

Specific objective on IT: Provide DG Trade and its staff with high quality, secure and cost-effective information technology solutions in support of its mission and administrative needs High availability of the Availability Close to 100 %, > 99.5 % Information Systems excluding scheduled Hosting service maintenance Source: DG Trade Effective management of Quality of IT equipment inventory Not zero but residual Ratio of lost IT equipment IT assets value ≤ 1.5 % Value of lost IT equipment Source: DG Trade close to 0 Effective management of Front-end services 100 % Successful migration of back-end services to the Office Automation ITIC migrated as planned Infrastructure Source: DG Trade Information Systems Timely implementation of the projects, as 100 % of 90 % maintenance and described in the IT Master Plan deliverables as development agreed with the Source: DG Trade Project owners Classification (STANDARD, SPECIFIC) of the 50 % IT security 100 % information systems 20 % 30 % IT security plans for all information systems 30 % 50 % considered as SPECIFIC An updated IT Services Continuity plan exists

Source: DG Trade

